

# Automated Provisioning Solutions

## Implement Role Based Access

Analyze current HR role intake to implement provider and user access automatically from onboarding system to create **touchless** provisioning solution

## Self-Service Application Access

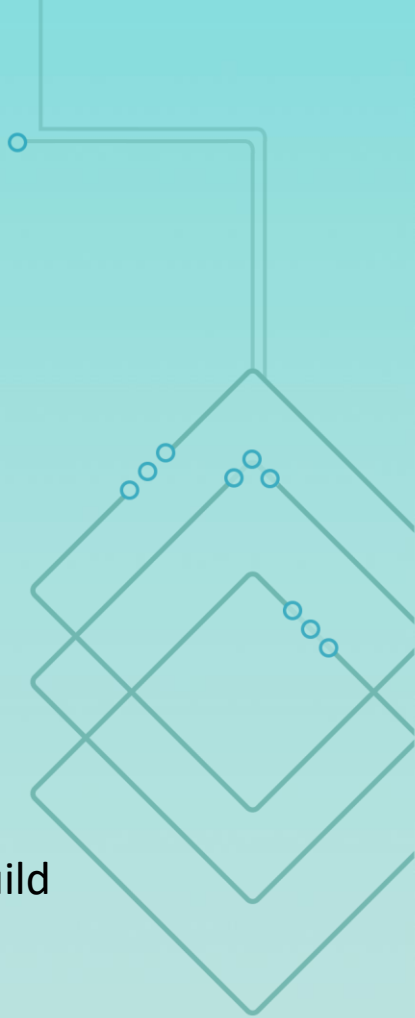
Eliminate ticket submission and **unnecessary** application handoffs to streamline and efficiently provision Epic access by end users

## Support Change Requests

Centralized managed services team **responsible** for all vendor/client build requests and troubleshooting end user or vendor issues

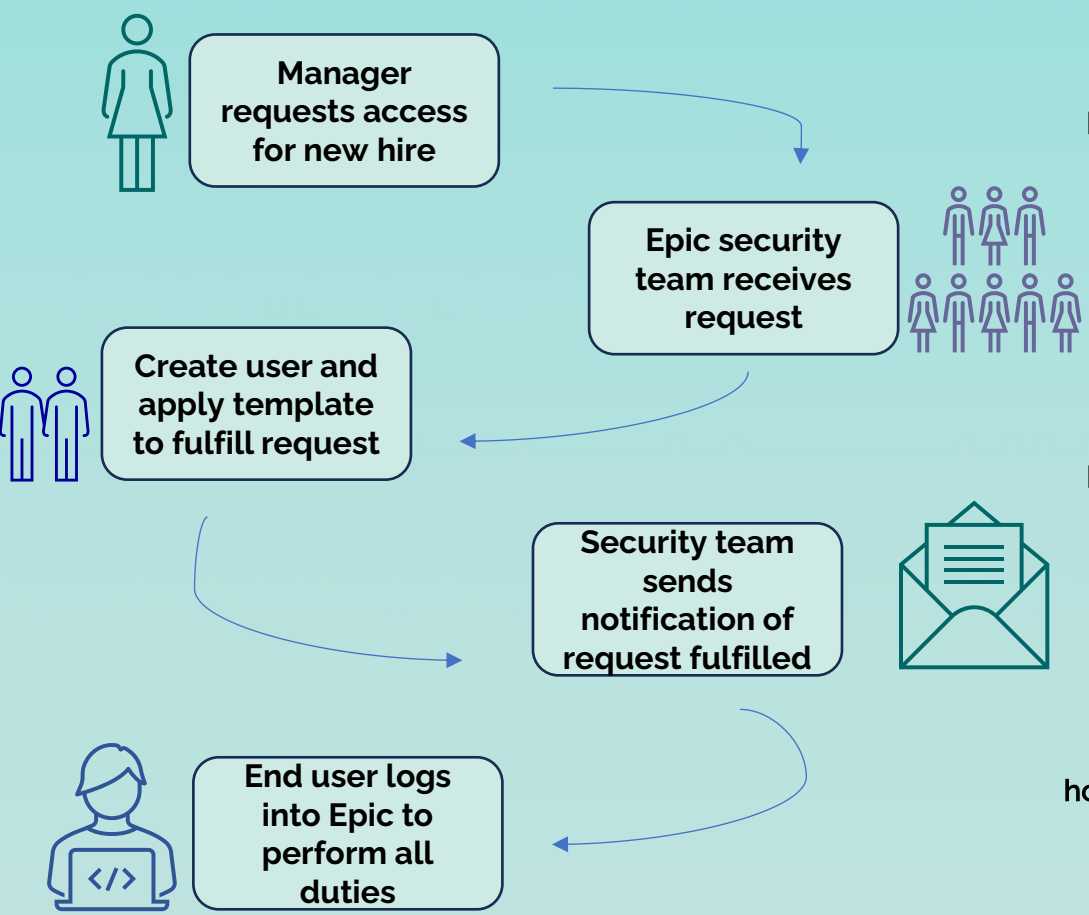
## Staff Reduction

**Automate** daily repeatable tasks to reduce operational overhead and free-up employees to focus on problem solving and system optimization priorities



# Workflow and Process Change

*Before*



Duration

24 hours

0 hours

60 hours

0 hours

36 hours

0 hours

Total

120 hours

0 hours

After

